unity lab services

Thermo Electron N.A.
1400 Northpointe Parkway
West Palm Beach, FL 33407

Service report

Instrument: NICOLET IS20 MID-IR DTGS
Serial number: BEP2210424

Ticket: 2052694
Type of service: Service Request
Coverage type: MC: Contract
Contract number: 40416920
Service technician: Jared Stevens

Thank you for selecting us as your service provider.

Service location

BRAZORIA COUNTY CRIME LAB
3602 COUNTY RD CR45
ANGLETON 77515
Texas
Contact: KAYLA BAYLOR

Arrival date: Jul-25-2024
Completion date: Jul-25-2024

Contract validity date: Aug-02-2023 - Aug-01-2027

Subject: SUSPECT DETECTOR FAILING AGAIN
Issue: SUSPECT DETECTOR FAILING AGAIN

Quantity	Item #	Item# Description
1.0	714-229700	IS20 IS10 IZ10 DTGS KBR DET ELEMENT KIT
1.0	017-894800	ULS SERVICE TAG - ROLL

Actions taken:
I verified the instrument was failing the ValPro noise tests. I replaced the detector to resolve all issues. The instrument is now working as intended.

Unit operating as intended: Yes

© 2019 Thermo Fisher Scientific Inc. All rights reserved.
Any personal data will be processed in accordance with Thermo Fisher Scientific's privacy notice, available here:
https://www.thermofisher.com/privacy-policy.html

ThermoFisher SCIENTIFIC

unity lab services

Thermo Electron N.A.
1400 Northpointe Parkway
West Palm Beach, FL 33407

Customer

Kayla Baylor
Lab Specialist

Kayla M. Baylor

Signature
Date: Jul-26-2024

Technician

Jared Stevens

Signature
Date: Jul-26-2024

© 2019 Thermo Fisher Scientific Inc. All rights reserved.
Any personal data will be processed in accordance with Thermo Fisher Scientific's privacy notice, available here:
https://www.thermofisher.com/privacy-policy.html

ThermoFisher SCIENTIFIC